

Occupation		Occupation & SOC ^a Code			
		Total, All Occupations	Tellers (43-3071)	Customer Service Reps. (43-4051)	Loan Officers (13-2072)
Typical Education Requirement			High school diploma or equivalent	High school diploma or equivalent	Bachelors degree
N		1,198	305	226	139
Median Hourly Wage		\$15.00	\$12.00	\$13.50	\$17.92
% Offered Selected Benefits	Health Insurance	65.6	71.4	50.9	100.0
	Retirement	61.9	63.6	57.9	94.3
	Paid Leave	73.5	70.1	75.4	85.7
Wait Time for Benefits	Yes	47.4	45.5	45.6	85.7
	No	20.5	5.2	26.3	8.6
	Unknown	28.1	35.1	28.1	5.7
Skills Selected as "Important" (%)	Service Orientation	97.4	100.0	100.0	94.3
	Critical Thinking	89.7	93.5	94.7	77.1
	Reading Comprehension	89.7	88.3	87.7	94.3
	Technology Design	35.8	44.2	43.9	34.3
	Operation & Control	43.0	57.1	45.6	37.1
Employer's Satisfaction with New Hires' Skills (%)	Satisfied	48.3	48.1	43.9	37.1
	Unsatisfied	1.0	1.3	0.0	0.0
	Neutral	5.0	3.9	7.0	0.0
	Other	45.7	46.8	49.1	62.9
Average Weekly Hours Worked	20 or Less	7.8	7.5	10.0	0.0
	21-35	11.7	18.9	24.0	0.0
	36+	80.5	73.6	66.0	100.0
Work Status	Full-Time	83.4	72.7	89.5	100.0
	Part-Time	14.2	26.0	8.8	0.0
	Temporary	2.3	1.3	1.8	0.0
	Unknown	0.0	0.0	0.0	0.0
Gender	Women	73.5	83.1	78.9	60.0
	Men	26.5	16.9	21.1	40.0
Age	16-19	2.6	5.2	0.0	0.0
	20-24	15.9	24.7	19.3	8.6
	25-34	32.1	29.9	31.6	37.1
	35-44	23.8	23.4	24.6	37.1
	45-54	14.6	10.4	19.3	8.6
	55-64	8.6	6.5	3.5	8.6
	65+	2.3	0.0	1.8	0.0
	Unknown	0.0	0.0	0.0	0.0
Turnover	% Working 1 Quarter After Hire	93.0	97.4	86.0	100.0
	% Not Working 1 Quarter After Hire	7.0	2.6	14.0	0.0

*The 2018 estimates are based on an 8-quarter period from 2017Q1 to 2018Q4.

^aStandard Occupational Classification.

Note: Percentages may not sum to 100.0 due to rounding.

Source: Wyoming New Hires Job Skills Survey.

Prepared by L. Knapp and M. Moore, Research & Planning, WY DWS, 11/24/20.

Finance & Insurance (NAICS 52)**Estimates of New Hires and New Hires Job Characteristics in Wyoming, 2018***

		Occupation & SOC ^a Code	
Occupation		Insurance Sales Agents (41-3021)	Office Clerks, General (43-9061)
	Typical Education Requirement	High school diploma or equivalent	High school diploma or equivalent
	N	135	71
	Median Hourly Wage	\$16.00	\$14.00
% Offered Selected Benefits	Health Insurance	38.2	44.4
	Retirement	41.2	66.7
	Paid Leave	52.9	66.7
Wait Time for Benefits	Yes	17.6	22.2
	No	29.4	44.4
	Unknown	52.9	33.3
Skills Selected as "Important" (%)	Service Orientation	97.1	100.0
	Critical Thinking	97.1	88.9
	Reading Comprehension	97.1	100.0
	Technology Design	23.5	22.2
	Operation & Control	32.4	27.8
Employer's Satisfaction with New Hires' Skills (%)	Satisfied	50.0	66.7
	Unsatisfied	0.0	0.0
	Neutral	8.8	0.0
	Other	41.2	33.3
Average Weekly Hours Worked	20 or Less	7.1	0.0
	21-35	0.0	22.2
	36+	92.9	77.8
Work Status	Full-Time	94.1	77.8
	Part-Time	5.9	11.1
	Temporary	0.0	11.1
	Unknown	0.0	0.0
Gender	Women	61.8	77.8
	Men	38.2	22.2
Age	16-19	0.0	5.6
	20-24	17.6	11.1
	25-34	17.6	27.8
	35-44	20.6	33.3
	45-54	26.5	11.1
	55-64	5.9	11.1
	65+	11.8	0.0
	Unknown	0.0	0.0
Turnover	% Working 1 Quarter After Hire	97.1	94.4
	% Not Working 1 Quarter After Hire	2.9	5.6

*The 2018 estimates are based on an 8-quarter period from 2017Q1 to 2018Q4.

^aStandard Occupational Classification.

Note: Percentages may not sum to 100.0 due to rounding.

Source: Wyoming New Hires Job Skills Survey.

Prepared by L. Knapp and M. Moore, Research & Planning, WY DWS, 11/24/20.