Other Services, Except Public Administration (NAICS 81) Estimates of New Hires and New Hires Job Characteristics in Wyoming, 2017\* Occupation & SOC<sup>a</sup> Code Automotive **Total All** Service Tech. & Personal & Home Occupations (00-Office Clerks, Mechanics (49-Care Aides (39-Occupation 0000) 3023) General (43-9061) 9021) Typical Education N/A High school High school Less than high diploma or school Requirement diploma or equivalent equivalent Ν 2,582 232 194 113 14.00 Median Hourly Wage 12.00 17.00 11.00 % Offered 26.2 32.3 Health Insurance 13.5 11.1 Selected Retirement 15.8 13.5 3.2 11.1 **Benefits** Paid Leave 32.0 29.7 25.8 5.6 **Wait Time for** 27.4 24.3 32.3 11.1 Yes Benefits No 7.3 0.0 3.2 0.0 64.5 Unknown 62.4 70.3 88.9 **Skills Selected as Service Orientation** 79.1 83.8 93.5 83.3 "Important" (%) Critical Thinking 80.3 97.3 80.6 72.2 **Reading Comprehension** 67.2 90.3 55.6 91.9 40.8 0.0 **Technology Design** 86.5 38.7 53.4 22.2 **Operation & Control** 94.6 32.3 Satisfied 41.7 40.5 41.9 50.0 Employer's Satisfaction with Unsatisfied 5.8 13.5 0.0 0.0 **New Hires' Skills** Neutral 12.9 10.8 16.1 5.6 (%) 39.6 Other 35.1 41.9 44.4 **Average Weekly** 20 or Less 17.4 3.1 22.2 25.0 **Hours Worked** 25.0 21-35 26.4 14.8 50.0 36+ 56.2 71.9 63.0 25.0 **Work Status** 59.5 78.4 64.5 38.9 Full-Time 33.5 21.6 19.4 55.6 Part-Time 6.3 Temporary 0.0 16.1 5.6 Unknown 0.0 0.0 0.0 0.0 Gender Women 50.2 21.6 67.7 83.3 47.8 Men 75.7 29.0 11.1 Nonresidents<sup>b</sup> 1.9 2.7 3.2 5.6 16-19 9.2 Age 2.7 6.5 5.6 20-24 16.5 12.9 18.9 11.1 25-34 26.0 48.6 29.0 5.6 35-44 20.1 8.1 29.0 22.2 45-54 13.8 13.5 12.9 22.2 55-64 9.5 2.7 3.2 16.7 65+ 2.7 2.7 3.2 11.1 Unknown 2.2 2.7 3.2 5.6

% Working 1 Quarter After Hire

83.7

73.0

Turnover

93.5

61.1

<sup>\*</sup>The 2017 estimates are based on an 8-quarter period from 2015Q3 to 2017Q2.

<sup>&</sup>lt;sup>a</sup>Standard Occupational Classification.

<sup>&</sup>lt;sup>b</sup>Nonresidents are individuals for whom demographic data are not available.

Note: Percentages may not sum to 100.0 due to rounding.

Source: Wyoming New Hires Job Skills Survey. Prepared by L. Knapp and M. Moore, Research & Planning, WY DWS, 11/15/19.

Other Services, Except Public Administration (NAICS 81) Estimates of New Hires and New Hires Job Characteristics in Wyoming, 2017\* Occupation & SOC<sup>a</sup> Code Industrial Cleaners of General & Machinery **Service Station** Vehicles & Operations Mechanics (49-Equipment (53-Attendants (53-Managers (11-Occupation 9041) 6031) 7061) 1021) Typical Education High school Less than high Less than high Bachelor's degree Requirement school school diploma or equivalent N 113 113 113 94 10.00 32.50 Median Hourly Wage 18.00 9.00 55.6 66.7 % Offered Health Insurance 11.1 5.6 Selected 60.0 Retirement 44.4 0.0 0.0 **Benefits** Paid Leave 55.6 73.3 33.3 16.7 **Wait Time for** 88.9 27.8 16.7 33.3 Yes **Benefits** No 5.6 0.0 0.0 46.7 Unknown 5.6 55.6 83.3 20.0 **Skills Selected as Service Orientation** 72.2 72.2 66.7 100.0 "Important" (%) **Critical Thinking** 77.8 72.2 38.9 100.0 73.3 **Reading Comprehension** 55.6 61.1 11.1 13.3 Technology Design 55.6 33.3 11.1 40.0 Operation & Control 72.2 72.2 44.4 38.9 Satisfied 16.7 22.2 46.7 Employer's Satisfaction with Unsatisfied 5.6 5.6 16.7 0.0 **New Hires' Skills** Neutral 11.1 11.1 33.3 0.0 (%) 53.3 Other 66.7 44.4 27.8 Average Weekly 20 or Less 0.0 16.7 29.4 0.0 **Hours Worked** 22.2 21-35 11.8 8.3 52.9 36+ 88.2 75.0 17.6 77.8 **Work Status** 94.4 88.9 80.0 **Full-Time** 66.7 13.3 Part-Time 0.0 11.1 33.3 Temporary 5.6 0.0 0.0 6.7 Unknown 0.0 0.0 0.0 0.0 Gender Women 22.2 22.2 27.8 53.3 46.7 Men 77.8 72.2 72.2 Nonresidents<sup>b</sup> 0.0 5.6 0.0 0.0 16-19 11.1 27.8 0.0 Age 5.6 20-24 22.2 6.7 22.2 33.3 25-34 33.3 33.3 27.8 33.3 35-44 11.1 22.2 11.1 26.7 45-54 5.6 0.0 0.0 13.3 55-64 22.2 5.6 0.0 20.0 65+ 0.0 0.0 0.0 0.0 Unknown 0.0 5.6 0.0 0.0 Turnover % Working 1 Quarter After Hire 55.6 94.4 55.6 100.0

Note: Percentages may not sum to 100.0 due to rounding.

Source: Wyoming New Hires Job Skills Survey. Prepared by L. Knapp and M. Moore, Research & Planning, WY DWS, 11/15/19.

<sup>\*</sup>The 2017 estimates are based on an 8-quarter period from 2015Q3 to 2017Q2.

<sup>&</sup>lt;sup>a</sup>Standard Occupational Classification.

<sup>&</sup>lt;sup>b</sup>Nonresidents are individuals for whom demographic data are not available.

Other Services, Except Public Administration (NAICS 81) Estimates of New Hires and New Hires Job Characteristics in Wyoming, 2017\* Occupation & SOC<sup>a</sup> Code Hairdressers, Helpers--Hairstylists, & Installation, Laundry & Dry-Bartenders (35-Cosmetologists Maint., & Repair **Cleaning Workers** Workers (49-9098) (51-6011) Occupation 3011) (39-5012)Typical Education Less than high Postsecondary High school Less than high school diploma or school Requirement non-degree award equivalent Ν 88 81 81 75 8.00 Median Hourly Wage 9.75 9.00 9.50 0.0 % Offered 15.4 16.7 Health Insurance 30.8 Selected 0.0 Retirement 30.8 0.0 16.7 **Benefits** Paid Leave 0.0 0.0 41.7 30.8 **Wait Time for** 0.0 15.4 0.0 33.3 Yes **Benefits** No 0.0 0.0 15.4 0.0 100.0 Unknown 76.9 84.6 66.7 **Skills Selected as** Service Orientation 78.6 100.0 61.5 75.0 "Important" (%) **Critical Thinking** 50.0 100.0 46.2 66.7 **Reading Comprehension** 35.7 46.2 30.8 16.7 35.7 Technology Design 38.5 23.1 16.7 57.1 46.2 25.0 **Operation & Control** 46.2 61.5 Employer's 35.7 25.0 Satisfied 38.5 Satisfaction with Unsatisfied 7.1 7.7 0.0 16.7 **New Hires' Skills** Neutral 21.4 23.1 0.0 16.7 (%) Other 35.7 30.8 38.5 41.7 **Average Weekly** 20 or Less 50.0 14.3 9.1 12.5 **Hours Worked** 50.0 21-35 57.1 36.4 25.0 36+ 0.0 28.6 54.5 62.5 **Work Status** 7.1 46.2 38.5 50.0 Full-Time Part-Time 92.9 46.2 50.0 53.8 0.0 Temporary 0.0 15.4 0.0 0.0 Unknown 0.0 0.0 0.0 92.9 Gender Women 100.0 23.1 83.3 7.1 Men 0.0 76.9 16.7 Nonresidents<sup>b</sup> 0.0 0.0 0.0 0.0

16-19

20-24

25-34

35-44

45-54

55-64

Unknown

65+

% Working 1 Quarter After Hire

7.1

21.4

14.3

28.6

28.6

0.0

0.0

0.0

100.0

0.0

30.8

46.2

15.4

7.7

0.0

0.0

0.0

84.6

Age

Turnover

30.8

7.7

23.1

15.4

7.7

15.4

0.0

0.0

92.3

16.7

8.3

25.0

16.7

8.3

0.0

0.0

83.3

25.0

<sup>\*</sup>The 2017 estimates are based on an 8-quarter period from 2015Q3 to 2017Q2.

<sup>&</sup>lt;sup>a</sup>Standard Occupational Classification.

<sup>&</sup>lt;sup>b</sup>Nonresidents are individuals for whom demographic data are not available.

Note: Percentages may not sum to 100.0 due to rounding.

Source: Wyoming New Hires Job Skills Survey. Prepared by L. Knapp and M. Moore, Research & Planning, WY DWS, 11/15/19.

Other Services, Except Public Administration (NAICS 81)
Estimates of New Hires and New Hires Job Characteristics in Wyoming, 2017\*

		teristics in Wyoming, 2017* Occupation & SOC <sup>a</sup> Code			
	Occupation	Counter & Rental Clerks (41-2021)	Business Operations Specialists, All Other (13-1199)	Nonfarm Animal Caretakers (39- 2021)	Welders, Cutters, Solderers, & Brazers (51-4121)
	Typical Education Requirement	Less than high school	High school diploma or equivalent	Less than high school	High school diploma or equivalent
	N Median Hourly Wage	69 8.50	63 18.00	63 8.25	63 20.00
% Offered Selected Benefits	Health Insurance Retirement	0.0 0.0	40.0 0.0	0.0 0.0	80.0 40.0
	Paid Leave	9.1	80.0	10.0	80.0
Wait Time for Benefits	Yes No	9.1 0.0	0.0 40.0	20.0 0.0	70.0 10.0
	Unknown	90.9	60.0	80.0	20.0
Skills Selected as "Important" (%)	Service Orientation	100.0	90.0	90.0	50.0
	Critical Thinking	90.9	100.0	90.0	100.0
	Reading Comprehension	81.8	90.0	40.0	100.0
	Technology Design	18.2	100.0	0.0	100.0
	Operation & Control	45.5	40.0	30.0	80.0
Employer's Satisfaction with New Hires' Skills (%)	Satisfied	54.5	50.0	50.0	20.0
	Unsatisfied	9.1	0.0	0.0	20.0
	Neutral	9.1	0.0	40.0	20.0
	Other	27.3	50.0	10.0	40.0
Average Weekly Hours Worked	20 or Less	0.0	11.1	12.5	0.0
	21-35	66.7	0.0	62.5	20.0
	36+	33.3	88.9	25.0	80.0
Work Status	Full-Time	36.4	80.0	30.0	100.0
	Part-Time	63.6	20.0	70.0	0.0
	Temporary	0.0	0.0	0.0	0.0
	Unknown	0.0	0.0	0.0	0.0
Gender	Women	81.8	30.0	90.0	10.0
	Men	18.2	70.0	10.0	90.0
	Nonresidents <sup>b</sup>	0.0	0.0	0.0	0.0
Age	16-19	9.1	0.0	20.0	20.0
	20-24	18.2	20.0	30.0	20.0
	25-34	18.2	10.0	30.0	20.0
	35-44	18.2	10.0	0.0	30.0
	45-54	9.1	30.0	10.0	10.0
	55-64	27.3	20.0	10.0	0.0
	65+	0.0	10.0	0.0	0.0
	Unknown	0.0	0.0	0.0	0.0
Turnover	% Working 1 Quarter After Hire	63.6	100.0	90.0	100.0

<sup>\*</sup>The 2017 estimates are based on an 8-quarter period from 2015Q3 to 2017Q2.

Note: Percentages may not sum to 100.0 due to rounding.

Source: Wyoming New Hires Job Skills Survey. Prepared by L. Knapp and M. Moore, Research & Planning, WY DWS, 11/15/19.

<sup>&</sup>lt;sup>a</sup>Standard Occupational Classification.

<sup>&</sup>lt;sup>b</sup>Nonresidents are individuals for whom demographic data are not available.

Other Services, Except Public Administration (NAICS 81) Estimates of New Hires and New Hires Job Characteristics in Wyoming, 2017\* Occupation & SOC<sup>a</sup> Code Janitors & Cleaners, Landscaping & **Except Maids &** Groundskeeping Housekeepi (37-Workers (37-3011) Occupation 2011) Typical Education Less than high Less than high school Requirement school Ν 50 Median Hourly Wage 10.50 8.00 % Offered Health Insurance 0.0 0.0 Selected Retirement 0.0 0.0 **Benefits** Paid Leave 11.1 0.0 **Wait Time for** Yes 11.1 0.0 **Benefits** No 0.0 0.0 88.9 100.0 Unknown 22.2 87.5 **Skills Selected as Service Orientation** "Important" (%) **Critical Thinking** 66.7 50.0 **Reading Comprehension** 33.3 75.0 **Technology Design** 22.2 0.0 **Operation & Control** 33.3 25.0 55.6 Employer's Satisfied 25.0 **Satisfaction with** Unsatisfied 0.0 12.5 **New Hires' Skills** Neutral 11.1 12.5 (%) Other 33.3 50.0 **Average Weekly** 20 or Less 11.1 100.0 Hours Worked 21-35 55.6 0.0 36+ 33.3 0.0 22.2 **Work Status Full-Time** 25.0 22.2 75.0 Part-Time Temporary 55.6 0.0 Unknown 0.0 0.0 Gender 33.3 37.5 Women Men 66.7 50.0 Nonresidents<sup>b</sup> 0.0 12.5 16-19 55.6 12.5 Age 20-24 11.1 12.5 25-34 11.1 12.5 35-44 22.2 12.5 45-54 0.0 0.0 55-64 0.0 25.0 65+ 0.0 0.0 Unknown 0.0 25.0

% Working 1 Quarter After Hire

Source: Wyoming New Hires Job Skills Survey. Prepared by L. Knapp and M. Moore, Research & Planning, WY DWS, 11/15/19.

Turnover

87.5

77.8

<sup>\*</sup>The 2017 estimates are based on an 8-quarter period from 2015Q3 to 2017Q2.

<sup>&</sup>lt;sup>a</sup>Standard Occupational Classification.

<sup>&</sup>lt;sup>b</sup>Nonresidents are individuals for whom demographic data are not available.

Note: Percentages may not sum to 100.0 due to rounding.