Accommodation & Food Services (NAICS 72) Estimates of New Hires and New Hires Job Characteristics in Wyoming, 2017\* Occupation & SOC<sup>a</sup> Code **Combined Food Total All** Waiters & Preparation & Hotel, Motel, & Occupations (00-Waitresses (35-Serving Workers, Resort Desk Clerks (43-4081)Inc (35-3021) Occupation 0000) 3031) Typical Education N/A Less than high Less than high High school school school diploma or Requirement equivalent Ν 23,885 4,719 3,394 2,194 8.50 Median Hourly Wage 3.25 8.50 9.00 3.5 % Offered 8.0 4.9 15.1 Health Insurance Selected 3.7 Retirement 3.8 0.0 1.9 **Benefits** Paid Leave 8.1 5.3 11.3 6.1 **Wait Time for** 11.6 7.9 12.2 9.4 Yes **Benefits** No 4.9 2.6 0.0 11.3 Unknown 83.0 89.5 87.8 77.4 90.6 **Skills Selected as** Service Orientation 84.4 94.7 89.0 "Important" (%) **Critical Thinking** 64.1 78.1 53.7 86.8 **Reading Comprehension** 58.2 71.9 59.8 81.1 19.8 43.4 Technology Design 12.3 8.5 41.9 19.3 42.7 47.2 **Operation & Control** Employer's 34.7 28.9 29.3 39.6 Satisfied Satisfaction with Unsatisfied 6.4 3.5 6.1 9.4 **New Hires' Skills** Neutral 12.5 15.8 11.0 13.2 (%) Other 37.7 46.4 51.8 53.7 **Average Weekly** 20 or Less 47.0 57.6 32.1 38.1 **Hours Worked** 36.8 21-35 35.3 60.7 38.1 36+ 16.2 7.1 7.1 23.8 **Work Status** 18.0 7.9 14.6 15.1 Full-Time 77.3 88.6 79.3 77.4 Part-Time 4.0 Temporary 3.5 3.7 5.7 0.5 Unknown 0.0 2.4 0.0 Gender Women 55.8 64.0 42.7 69.8 38.8 Men 29.8 50.0 17.0 Nonresidents<sup>b</sup> 5.4 6.1 7.3 13.2 16-19 22.5 19.3 35.4 20.8 Age 20-24 20.1 25.4 19.5 15.1 25-34 21.5 21.1 18.3 22.6 35-44 12.1 14.9 7.3 13.2 45-54 9.2 8.8 4.9 1.9 55-64 5.0 2.6 3.7 7.5 65+ 1.4 0.0 0.0 5.7 Unknown 8.1 7.9 11.0 13.2

% Working 1 Quarter After Hire

74.7

67.5

Turnover

69.5

86.8

<sup>\*</sup>The 2017 estimates are based on an 8-quarter period from 2015Q3 to 2017Q2.

<sup>&</sup>lt;sup>a</sup>Standard Occupational Classification.

<sup>&</sup>lt;sup>b</sup>Nonresidents are individuals for whom demographic data are not available.

Note: Percentages may not sum to 100.0 due to rounding.

Source: Wyoming New Hires Job Skills Survey. Prepared by L. Knapp and M. Moore, Research & Planning, WY DWS, 11/15/19.

Accommodation & Food Services (NAICS 72)

	lires and New Hires Job Charac			& SOC <sup>a</sup> Code	
	Occupation	Cooks, Restaurant (35-2014)	Maids & Housekeeping Cleaners (37- 2012)	Bartenders (35- 3011)	Dishwashers (35- 9021)
	Typical Education	Less than high	Less than high	Less than high	Less than high
	Requirement N	school 1,987	school 1,780	school 1,242	school 1,200
	Median Hourly Wage	10.00	9.50	7.50	8.50
% Offered	Health Insurance	10.4	14.0	0.0	0.0
% Offered Selected Benefits	Retirement	10.4	4.7	0.0	0.0
	Paid Leave	10.4	9.3	3.3	0.0
Wait Time for Benefits	Yes	14.6	14.0	0.0	0.0
	No	2.1	0.0	23.3	3.4
	Unknown	83.3	86.0	76.7	96.6
Skills Selected as "Important" (%)	Service Orientation	81.3	74.4	73.3	41.4
	Critical Thinking	62.5	39.5	66.7	31.0
	Reading Comprehension	64.6	46.5	53.3	6.9
	Technology Design	18.8	9.3	16.7	13.8
	Operation & Control	52.1	25.6	43.3	44.8
Employer's Satisfaction with New Hires' Skills (%)	Satisfied	31.3	30.2	40.0	34.5
	Unsatisfied	10.4	11.6	10.0	6.9
	Neutral	14.6	14.0	10.0	13.8
	Other	43.8	44.2	40.0	44.8
Average Weekly Hours Worked	20 or Less	27.0	62.9	52.2	55.0
	21-35	62.2	28.6	26.1	30.0
	36+	10.8	8.6	21.7	15.0
Work Status	Full-Time	22.9	20.9	23.3	6.9
	Part-Time	77.1	69.8	76.7	93.1
	Temporary	0.0	9.3	0.0	0.0
	Unknown	0.0	0.0	0.0	0.0
Gender	Women	45.8	72.1	76.7	31.0
	Men	52.1	23.3	20.0	69.0
	Nonresidents <sup>b</sup>	2.1	4.7	3.3	0.0
Age	16-19	12.5	11.6	13.3	37.9
	20-24	22.9	18.6	20.0	13.8
	25-34	31.3	23.3	30.0	6.9
	35-44	12.5	14.0	20.0	10.3
	45-54	8.3	11.6	6.7	13.8
	55-64	8.3	11.6	3.3	6.9
	65+	2.1	0.0	3.3	0.0
	Unknown	2.1	9.3	3.3	10.3
Turnover	% Working 1 Quarter After Hire	83.3	55.8	80.0	89.7

<sup>\*</sup>The 2017 estimates are based on an 8-quarter period from 2015Q3 to 2017Q2.

Note: Percentages may not sum to 100.0 due to rounding.

<sup>&</sup>lt;sup>a</sup>Standard Occupational Classification.

<sup>&</sup>lt;sup>b</sup>Nonresidents are individuals for whom demographic data are not available.

Accommodation & Food Services (NAICS 72) Estimates of New Hires and New Hires Job Characteristics in Wyoming, 2017\* Occupation & SOC<sup>a</sup> Code Counter Atten-Host & Hostess, dants, Cafeteria, **Food Preparation** Maintenance & Restaurant, Lounge **Food Concession** Workers (35-Repair Workers, & Coffee Shop (35-(35-3022)Gen (49-9071) Occupation 2021) 9031) Typical Education Less than high Less than high High school Less than high school school school Requirement diploma or equivalent Ν 1,076 786 786 580 Median Hourly Wage 8.13 8.75 10.00 8.16 % Offered 0.0 0.0 10.5 0.0 Health Insurance Selected 0.0 Retirement 0.0 10.5 0.0 **Benefits** Paid Leave 0.0 5.3 15.8 7.1 **Wait Time for** 11.5 5.3 10.5 7.1 Yes **Benefits** No 0.0 0.0 0.0 21.4 88.5 Unknown 89.5 89.5 71.4 **Skills Selected as Service Orientation** 96.2 63.2 89.5 100.0 "Important" (%) **Critical Thinking** 38.5 57.9 78.9 78.6 38.5 **Reading Comprehension** 63.2 63.2 42.9 23.1 47.4 **Technology Design** 21.1 57.1 84.6 5.3 64.3 **Operation & Control** 63.2 26.3 34.6 42.9 Satisfied 31.6 Employer's Satisfaction with Unsatisfied 0.0 5.3 5.3 0.0 **New Hires' Skills** Neutral 11.5 10.5 15.8 14.3 (%) 53.8 42.9 Other 52.6 52.6 **Average Weekly** 20 or Less 63.2 64.3 7.7 100.0 **Hours Worked** 21-35 36.8 21.4 15.4 0.0 36+ 0.0 14.3 76.9 0.0 **Work Status** 21.1 **Full-Time** 0.0 52.6 7.1 Part-Time 92.3 78.9 92.9 36.8 Temporary 7.7 0.0 10.5 0.0 Unknown 0.0 0.0 0.0 0.0 Gender Women 73.1 47.4 36.8 92.9 26.9 7.1 Men 47.4 63.2 Nonresidents<sup>b</sup> 0.0 5.3 0.0 0.0 16-19 34.6 64.3 Age 26.3 5.3 20-24 26.9 7.1 15.8 21.1 25-34 23.1 10.5 15.8 21.4 35-44 7.7 15.8 21.1 0.0 45-54 7.7 5.3 21.1 0.0 55-64 0.0 10.5 5.3 7.1 65+ 0.0 5.3 0.0 0.0 Unknown 0.0 10.5 10.5 0.0

% Working 1 Quarter After Hire

73.1

47.4

Turnover

94.7

100.0

<sup>\*</sup>The 2017 estimates are based on an 8-quarter period from 2015Q3 to 2017Q2.

<sup>&</sup>lt;sup>a</sup>Standard Occupational Classification.

<sup>&</sup>lt;sup>b</sup>Nonresidents are individuals for whom demographic data are not available.

Note: Percentages may not sum to 100.0 due to rounding.

Source: Wyoming New Hires Job Skills Survey. Prepared by L. Knapp and M. Moore, Research & Planning, WY DWS, 11/15/19.

Accommodation & Food Services (NAICS 72) Estimates of New Hires and New Hires Job Characteristics in Wyoming, 2017\* Occupation & SOC<sup>a</sup> Code Dining Room & Cafeteria General & Attendants & Operations Cashiers (41-Cooks, Fast Food Bartender (35-Managers (11-Occupation 2011) (35-2011)9011) 1021) Typical Education Less than high Less than high Less than high Bachelor's degree Requirement school school school N 538 497 497 248 Median Hourly Wage 10.00 8.50 20.00 8.25 41.7 16.7 % Offered Health Insurance 0.0 8.3 Selected Retirement 0.0 0.0 41.7 0.0 **Benefits** Paid Leave 75.0 50.0 0.0 0.0 **Wait Time for** 0.0 41.7 75.0 33.3 Yes **Benefits** No 0.0 8.3 0.0 16.7 100.0 Unknown 50.0 25.0 50.0 **Skills Selected as Service Orientation** 92.3 91.7 91.7 100.0 "Important" (%) **Critical Thinking** 46.2 33.3 75.0 100.0 25.0 50.0 **Reading Comprehension** 61.5 41.7 0.0 33.3 Technology Design 46.2 8.3 25.0 100.0 **Operation & Control** 38.5 33.3 46.2 33.3 83.3 Satisfied 33.3 Employer's Satisfaction with Unsatisfied 7.7 8.3 0.0 0.0 **New Hires' Skills** Neutral 7.7 8.3 0.0 0.0 (%) 50.0 16.7 Other 38.5 66.7 Average Weekly 20 or Less 33.3 18.2 80.0 25.0 **Hours Worked** 0.0 21-35 16.7 36.4 20.0 36+ 50.0 45.5 0.0 75.0 **Work Status** 41.7 83.3 Full-Time 0.0 16.7 100.0 58.3 0.0 Part-Time 83.3 Temporary 0.0 0.0 0.0 16.7 Unknown 0.0 0.0 0.0 0.0 Gender Women 46.2 33.3 75.0 50.0 50.0 Men 53.8 58.3 16.7 Nonresidents<sup>b</sup> 0.0 8.3 8.3 0.0 16-19 15.4 25.0 0.0 Age 8.3 20-24 15.4 33.3 8.3 33.3 25-34 7.7 33.3 16.7 0.0 35-44 15.4 16.7 8.3 16.7 45-54 30.8 0.0 16.7 33.3 55-64 0.0 0.0 0.0 16.7 65+ 7.7 0.0 0.0 0.0 Unknown 7.7 16.7 16.7 0.0 66.7 Turnover % Working 1 Quarter After Hire 61.5 50.0 100.0

Note: Percentages may not sum to 100.0 due to rounding.

<sup>\*</sup>The 2017 estimates are based on an 8-quarter period from 2015Q3 to 2017Q2.

<sup>&</sup>lt;sup>a</sup>Standard Occupational Classification.

<sup>&</sup>lt;sup>b</sup>Nonresidents are individuals for whom demographic data are not available.

Accommodation & Food Services (NAICS 72) Estimates of New Hires and New Hires Job Characteristics in Wyoming, 2017\* Occupation & SOC<sup>a</sup> Code **Public Address** First-Line Driver/Sales Supervisors/ System & Other Workers (53-**Security Guards** Managers of Food Announcers (27-Occupation Prep. (35-1012) 3031) 3012) (33-9032)High school Typical Education High school High school High school diploma or diploma or diploma or diploma or Requirement equivalent equivalent equivalent equivalent 166 Ν 207 207 166 13.50 10.00 Median Hourly Wage 6.00 31.25 60.0 % Offered 0.0 0.0 25.0 Health Insurance Selected Retirement 0.0 0.0 0.0 25.0 **Benefits** Paid Leave 0.0 0.0 0.0 25.0 **Wait Time for** 0.0 0.0 0.0 25.0 Yes Benefits No 0.0 40.0 0.0 0.0 100.0 100.0 Unknown 60.0 75.0 **Skills Selected as Service Orientation** 100.0 100.0 0.0 100.0 "Important" (%) **Critical Thinking** 100.0 20.0 0.0 100.0 **Reading Comprehension** 40.0 40.0 0.0 100.0 20.0 0.0 Technology Design 0.0 25.0 100.0 0.0 25.0 **Operation & Control** 20.0 Satisfied 40.0 20.0 0.0 75.0 Employer's Satisfaction with Unsatisfied 20.0 0.0 0.0 25.0 **New Hires' Skills** Neutral 0.0 20.0 25.0 0.0 (%) 40.0 75.0 Other 60.0 0.0 **Average Weekly** 20 or Less 0.0 0.0 100.0 100.0 **Hours Worked** 100.0 0.0 21-35 100.0 0.0 36+ 0.0 0.0 0.0 0.0 **Work Status** 100.0 Full-Time 20.0 0.0 0.0 Part-Time 0.0 80.0 100.0 100.0 0.0 Temporary 0.0 0.0 0.0 Unknown 0.0 0.0 0.0 0.0 Gender Women 60.0 20.0 50.0 25.0 40.0 Men 80.0 50.0 50.0 Nonresidents<sup>b</sup> 0.0 0.0 0.0 25.0 16-19 0.0 40.0 0.0 Age 0.0 20-24 40.0 25.0 25.0 20.0 25-34 40.0 20.0 25.0 25.0 35-44 0.0 0.0 25.0 0.0 45-54 20.0 20.0 25.0 25.0 55-64 0.0 0.0 0.0 0.0 65+ 0.0 0.0 0.0 0.0 Unknown 0.0 0.0 0.0 25.0 100.0 Turnover % Working 1 Quarter After Hire 100.0 100.0 75.0

<sup>\*</sup>The 2017 estimates are based on an 8-quarter period from 2015Q3 to 2017Q2.

<sup>&</sup>lt;sup>a</sup>Standard Occupational Classification.

<sup>&</sup>lt;sup>b</sup>Nonresidents are individuals for whom demographic data are not available.

Note: Percentages may not sum to 100.0 due to rounding.

Source: Wyoming New Hires Job Skills Survey. Prepared by L. Knapp and M. Moore, Research & Planning, WY DWS, 11/15/19.

**Accommodation & Food Services (NAICS 72)** Estimates of New Hires and New Hires Job Characteristics in Wyoming, 2017\* Occupation & SOC<sup>a</sup> Code Food & Tobacco Roasting, Baking, **Customer Service** Cooks, Short **Tour Guides &** & Drying Mach Representatives Order (35-2015) (51-3091) (43-4051)Occupation Escorts (39-7011) Typical Education Less than high High school Less than high High school Requirement school school diploma or diploma or equivalent equivalent N 166 166 166 124 20.00 12.00 Median Hourly Wage 8.00 0.0 0.0 0.0 % Offered Health Insurance 0.0 Selected Retirement 0.0 0.0 0.0 0.0 **Benefits** Paid Leave 0.0 0.0 0.0 0.0 **Wait Time for** 0.0 0.0 0.0 0.0 Yes **Benefits** No 0.0 0.0 0.0 0.0 100.0 100.0 75.0 100.0 Unknown **Skills Selected as Service Orientation** 50.0 100.0 100.0 100.0 "Important" (%) **Critical Thinking** 50.0 100.0 100.0 100.0 100.0 **Reading Comprehension** 50.0 0.0 100.0 33.3 **Technology Design** 25.0 0.0 0.0 100.0 100.0 100.0 **Operation & Control** 50.0 50.0 25.0 25.0 Satisfied 66.7 Employer's Satisfaction with Unsatisfied 25.0 0.0 0.0 0.0 **New Hires' Skills** Neutral 25.0 0.0 0.0 0.0 (%) 75.0 Other 0.0 75.0 33.3 **Average Weekly** 20 or Less 0.0 0.0 100.0 100.0 **Hours Worked** 21-35 0.0 0.0 0.0 0.0 36+ 100.0 100.0 0.0 0.0 **Work Status** 50.0 66.7 **Full-Time** 0.0 0.0 50.0 100.0 100.0 33.3 Part-Time 0.0 Temporary 0.0 0.0 0.0 Unknown 0.0 0.0 0.0 0.0 Gender Women 25.0 25.0 50.0 66.7 Men 75.0 75.0 50.0 0.0 Nonresidents<sup>b</sup> 0.0 0.0 0.0 33.3 16-19 25.0 25.0 25.0 66.7 Age 25.0 0.0 20-24 0.0 0.0 25-34 50.0 25.0 50.0 0.0 35-44 0.0 0.0 25.0 0.0 45-54 25.0 0.0 0.0 0.0 55-64 0.0 0.0 0.0 0.0 65+ 25.0 0.0 0.0 0.0 Unknown 0.0 0.0 0.0 33.3 100.0 Turnover % Working 1 Quarter After Hire 100.0 0.0 100.0

Note: Percentages may not sum to 100.0 due to rounding.

<sup>\*</sup>The 2017 estimates are based on an 8-quarter period from 2015Q3 to 2017Q2.

<sup>&</sup>lt;sup>a</sup>Standard Occupational Classification.

<sup>&</sup>lt;sup>b</sup>Nonresidents are individuals for whom demographic data are not available.

Accommodation & Food Services (NAICS 72) Estimates of New Hires and New Hires Job Characteristics in Wyoming, 2017\* Occupation & SOC<sup>a</sup> Code Receptionists **Food Service** Landscaping & & Information Managers (11-Groundskeeping Occupation Clerks (43-4171) Bakers (51-3011) 9051) Workers (37-3011) Typical Education High school Less than high High school Less than high Requirement diploma or school diploma or school equivalent equivalent Ν 124 124 83 83 Median Hourly Wage 9.50 8.50 13.75 10.00 Health Insurance 0.0 33.3 50.0 0.0 % Offered Selected Retirement 0.0 33.3 0.0 0.0 **Benefits** Paid Leave 0.0 0.0 50.0 0.0 **Wait Time for** Yes 0.0 33.3 50.0 0.0 **Benefits** 0.0 0.0 0.0 0.0 Nο 100.0 50.0 100.0 Unknown 66.7 **Skills Selected as** Service Orientation 100.0 0.0 100.0 50.0 "Important" (%) **Critical Thinking** 100.0 100.0 100.0 100.0 100.0 100.0 50.0 50.0 **Reading Comprehension** 0.0 Technology Design 0.0 50.0 0.0 Operation & Control 66.7 100.0 100.0 50.0 Employer's Satisfied 66.7 33.3 100.0 100.0 Satisfaction with Unsatisfied 0.0 0.0 0.0 0.0 **New Hires' Skills** Neutral 0.0 33.3 0.0 0.0 (%) Other 33.3 33.3 0.0 0.0 20 or Less 66.7 66.7 50.0 0.0 **Average Weekly** Hours Worked 21-35 33.3 33.3 0.0 100.0 0.0 36+ 0.0 50.0 0.0 0.0 **Work Status** Full-Time 33.3 100.0 50.0 100.0 Part-Time 66.7 0.0 50.0 0.0 0.0 0.0 0.0 **Temporary** Unknown 0.0 0.0 0.0 0.0 Gender Women 66.7 66.7 50.0 0.0 Men 33.3 33.3 50.0 100.0 Nonresidents<sup>b</sup> 0.0 0.0 0.0 0.0 16-19 33.3 0.0 50.0 0.0 Age 20-24 0.0 0.0 50.0 0.0 25-34 33.3 66.7 0.0 0.0 35-44 0.0 33.3 0.0 0.0 45-54 33.3 0.0 0.0 50.0 55-64 0.0 0.0 0.0 50.0 65+ 0.0 0.0 0.0 0.0 0.0 0.0 0.0 Unknown 0.0 Turnover % Working 1 Quarter After Hire 0.0 100.0 100.0 100.0

Note: Percentages may not sum to 100.0 due to rounding.

<sup>\*</sup>The 2017 estimates are based on an 8-quarter period from 2015Q3 to 2017Q2.

<sup>&</sup>lt;sup>a</sup>Standard Occupational Classification.

<sup>&</sup>lt;sup>b</sup>Nonresidents are individuals for whom demographic data are not available.

**Accommodation & Food Services (NAICS 72)** 

Estimates of New Hires and New Hires Job Characteristics in Wyoming, 2017\*

		teristics in Wyoming, 2017*  Occupation & SOC <sup>a</sup> Code				
	Occupation	Personal Care & Service Workers, All Other (39-9099)	Retail Salespersons (41-2031)	Truck Drivers, Light or Delivery Services (53-3033)		
	Typical Education	High school diploma		High school diploma		
	Requirement N	or equivalent 83	school 83	or equivalent 83		
	Median Hourly Wage		10.00	7.50		
% Offered	Health Insurance	0.0	0.0	100.0		
Selected	Retirement	0.0	0.0	0.0		
Benefits	Paid Leave	0.0	0.0	0.0		
Wait Time for Benefits	Yes	0.0	0.0	100.0		
	No	100.0	0.0	0.0		
	Unknown	0.0	100.0	0.0		
Skills Selected as "Important" (%)	Service Orientation	100.0	100.0	100.0		
	Critical Thinking	0.0	100.0	100.0		
	Reading Comprehension	0.0	100.0	100.0		
	Technology Design	100.0	100.0	50.0		
	Operation & Control	0.0	100.0	100.0		
Employer's	Satisfied	50.0	0.0	100.0		
Satisfaction with	Unsatisfied	0.0	0.0	0.0		
New Hires' Skills (%)	Neutral	0.0	50.0	0.0		
(70)	Other	50.0	50.0	0.0		
Average Weekly Hours Worked	20 or Less	0.0	100.0	0.0		
	21-35	0.0	0.0	100.0		
	36+	0.0	0.0	0.0		
Work Status	Full-Time	0.0	0.0	0.0		
	Part-Time	0.0	0.0	50.0		
	Temporary	100.0	100.0	0.0		
	Unknown	0.0	0.0	50.0		
Gender	Women	50.0	0.0	0.0		
	Men	50.0	50.0	100.0		
	Nonresidents <sup>b</sup>	0.0	50.0	0.0		
Age	16-19	50.0	0.0	0.0		
	20-24	0.0	0.0	100.0		
	25-34	0.0	50.0	0.0		
	35-44	50.0	0.0	0.0		
	45-54	0.0	0.0	0.0		
	55-64	0.0	0.0	0.0		
	65+	0.0	0.0	0.0		
	Unknown	0.0	50.0	0.0		
Turnover	% Working 1 Quarter After Hire	100.0	100.0	100.0		

<sup>\*</sup>The 2017 estimates are based on an 8-quarter period from 2015Q3 to 2017Q2.

Note: Percentages may not sum to 100.0 due to rounding.

<sup>&</sup>lt;sup>a</sup>Standard Occupational Classification.

<sup>&</sup>lt;sup>b</sup>Nonresidents are individuals for whom demographic data are not available.