

<b>Finance &amp; Insurance (NAICS 52)</b>		<b>Estimates of Private Sector New Hires and New Hires Job Characteristics in Wyoming, 2016*</b>			
		<b>Occupation &amp; SOC<sup>a</sup> Code</b>			
<b>Occupation</b>	<b>Total All Occupations (00-0000)</b>	<b>Tellers (43-3071)</b>	<b>Customer Service Representatives (43-4051)</b>	<b>Insurance Sales Agents (41-3021)</b>	
Typical Education Requirement	N/A	High school diploma	High school diploma	High school diploma	
N	1,363	366	194	126	
Median Hourly Wage	\$12.98	\$12.00	\$12.98	\$17.34	
% Paid Piece Rate	1.2	0.0	0.0	6.7	
<b>% Offered Selected Benefits</b>					
Health Insurance	67.0	80.5	63.0	46.7	
Retirement	67.6	73.6	82.6	56.7	
Paid Leave	72.8	74.7	84.8	76.7	
<b>Wait Time for Benefits</b>					
Yes	60.5	70.1	60.9	50.0	
No	10.5	5.7	19.6	13.3	
Unknown	28.7	23.0	19.6	36.7	
<b>Skills Selected as "Important" (%)</b>					
Service Orientation	92.6	98.9	97.8	90.0	
Critical Thinking	88.0	79.3	91.3	90.0	
Reading Comprehension	92.0	92.0	95.7	83.3	
Technology Design	33.3	32.2	28.3	43.3	
Operation & Control	47.2	65.5	37.0	43.3	
<b>Employer's Satisfaction with New Hires' Skills (%)</b>					
Satisfied	37.7	33.3	32.6	50.0	
Unsatisfied	2.2	3.4	2.2	3.3	
Neutral	6.5	6.9	8.7	10.0	
Other	53.7	56.3	56.5	36.7	
<b>Average Weekly Hours Worked</b>					
20 or Less	6.9	8.1	2.3	11.1	
21-35	10.9	12.2	23.3	5.6	
36+	82.3	79.7	74.4	83.3	
<b>Work Status</b>					
Full-Time	81.2	71.3	87.0	96.7	
Part-Time	13.6	19.5	13.0	3.3	
Temporary	3.7	8.0	0.0	0.0	
Unknown	1.2	0.0	0.0	0.0	
<b>Gender</b>					
Women	71.0	75.9	71.7	63.3	
Men	25.0	18.4	23.9	36.7	
Nonresidents <sup>b</sup>	4.0	5.7	4.3	0.0	
<b>Age</b>					
16-19	3.4	4.6	2.2	3.3	
20-24	22.2	36.8	30.4	10.0	
25-34	23.8	21.8	17.4	20.0	
35-44	19.8	12.6	17.4	20.0	
45-54	17.0	10.3	21.7	30.0	
55-64	8.0	8.0	4.3	10.0	
65+	1.9	0.0	2.2	6.7	
Unknown	4.0	5.7	4.3	0.0	
<b>Turnover</b>					
% Working 1 Quarter After Hire	91.4	89.7	91.3	93.3	

\*The 2016 estimates are based on an 8-quarter period from 2014Q3 to 2016Q2.

<sup>a</sup>Standard Occupational Classification.

<sup>b</sup>Nonresidents are individuals for whom demographic data are not available.

Source: Wyoming New Hires Job Skills Survey.

Prepared by L. Knapp and M. Moore, Research & Planning, WY DWS, 5/18/18.

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<b>Estimates of Private Sector New Hires and New Hires Job Characteristics in Wyoming, 2016*</b>					
<b>Occupation &amp; SOC<sup>a</sup> Code</b>					
<b>Occupation</b>		<b>Office Clerks, General (43- 9061)</b>	<b>Loan Interviewers &amp; Clerks (43-4131)</b>	<b>Loan Officers (13-2072)</b>	<b>Receptionists &amp; Information Clerks (43-4171)</b>
Typical Education Requirement		High school diploma	High school diploma	Bachelor's degree	High school diploma
N		114	109	72	59
Median Hourly Wage		\$10.50	\$15.44	\$30.89	\$13.21
% Paid Piece Rate		0.0	0.0	0.0	0.0
<b>% Offered Selected Benefits</b>	Health Insurance	22.2	92.3	100.0	14.3
	Retirement	33.3	92.3	76.5	14.3
	Paid Leave	25.9	92.3	100.0	21.4
<b>Wait Time for Benefits</b>	Yes	29.6	73.1	76.5	21.4
	No	3.7	11.5	5.9	0.0
	Unknown	66.7	15.4	17.6	78.6
<b>Skills Selected as "Important" (%)</b>	Service Orientation	100.0	92.3	82.4	100.0
	Critical Thinking	100.0	76.9	100.0	78.6
	Reading Comprehension	100.0	92.3	94.1	92.9
	Technology Design	29.6	34.6	35.3	35.7
	Operation & Control	33.3	46.2	52.9	42.9
<b>Employer's Satisfaction with New Hires' Skills (%)</b>	Satisfied	37.0	42.3	35.3	21.4
	Unsatisfied	0.0	3.8	0.0	7.1
	Neutral	7.4	7.7	0.0	7.1
	Other	55.6	46.2	64.7	64.3
<b>Average Weekly Hours Worked</b>	20 or Less	9.1	0.0	0.0	0.0
	21-35	27.3	0.0	0.0	25.0
	36+	63.6	100.0	100.0	75.0
<b>Work Status</b>	Full-Time	63.0	100.0	100.0	64.3
	Part-Time	29.6	0.0	0.0	35.7
	Temporary	0.0	0.0	0.0	0.0
	Unknown	7.4	0.0	0.0	0.0
<b>Gender</b>	Women	85.2	76.9	76.5	78.6
	Men	11.1	15.4	23.5	21.4
	Nonresidents <sup>b</sup>	3.7	7.7	0.0	0.0
<b>Age</b>	16-19	7.4	3.8	5.9	7.1
	20-24	14.8	7.7	5.9	21.4
	25-34	29.6	23.1	35.3	35.7
	35-44	22.2	30.8	17.6	14.3
	45-54	11.1	19.2	23.5	21.4
	55-64	11.1	3.8	11.8	0.0
	65+	0.0	3.8	0.0	0.0
	Unknown	3.7	7.7	0.0	0.0
<b>Turnover</b>	% Working 1 Quarter After Hire	100.0	80.8	94.1	92.9

\*The 2016 estimates are based on an 8-quarter period from 2014Q3 to 2016Q2.

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